



Your name here

Website Worksheet

Date here

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Website Worksheet

Purpose

This is your opportunity to tell me why you need a website and what the website should achieve. The more information you give me here, the better the solution I will be able to provide. Ignore any questions that are not relevant.

When you're done, email this back to **info@123design.co.uk**

Business Snapshot

What's the name of your Company?

What does your company do? What are the products and services you offer?

Who are the decision makers for this project?

Name/s here

What budget have you allocated for this project? Be honest and I will tell you what I can and can't do.

What Are We Doing?

Give me your main reasons for needing a new website.

It's helpful to set SMART goals as it keeps all of us on the same page and moving in the same direction. That is goals that are specific, measurable, achievable, relevant and time-bound. With this in mind, what are the top 5 business needs of your new website?

[eg: 20% increase in sales in 6 months, 30% increase in membership this year, reduce admin costs by 15% in 3 months]

Is there anything about your current site that serves the business well and if so, why?

Who Are We Doing This For?

Tell us about your ideal customer. Who are they? How old are they? What gender are they? What type of online activity do they do? What are their interests?

What are the top 5 reasons your ideal customer will visit your website?

[eg: research product information, get contact details, ask questions about services, pricing]

Design Concept

How do you want people to feel when they interact with your brand? Safe and secure, edgy and excited, exclusive and cool, like they belong?

Do your competitors have websites?

1	
2	
3	
4	
5	

Tell me about your competitors. Who else is competing for the attention of your ideal customer and what are they doing that you think is working?

Are there any other websites in particular that you like the design of? Why?

What Does Success Look Like?

If we were to be celebrating a successful website strategy in 12 months time, what would that have to look like? How many website visitors? How many leads? How many sales? Be as descriptive as you possibly can.

Additional Comments